

TELESOFT CALL ACCOUNTING SOLUTION

Identify, Allocate, and Reduce Telecom Costs with Telesoft Call Accounting

COMPREHENSIVE USAGE MANAGEMENT AND COST ALLOCATION

For many organizations, telecom expenses represent 25% - 35% of IT costs. However, many organizations don't have a clear picture of telecom service usage and therefore can't properly chargeback expenses to the appropriate areas of the company. According to Gartner, moving to a chargeback system results in a net savings of over 30% of the IT operating budget. To reduce telecom costs, organizations need to identify usage throughout the enterprise and then allocate costs to the appropriate cost centers.

IDENTIFY, ALLOCATE, AND REDUCE TELECOM COSTS

Telesoft Call Accounting Solution reduces telecom costs by providing usage management, cost allocation, toll fraud protection, and E911 alerts. Get a complete view of telecom services and usage to allocate costs to the appropriate individual, department, cost center, or other user-defined spend categories across multiple locations.

"With Telesoft's Call Accounting Solution, we were able to produce unique reporting to flag improper conference bridge usage, saving us more than \$6M per year."

- Fortune 50 Technology Company

1. FULL USAGE TRACKING - Automatically logs usage from PBX and VoIP systems, wireless, text, data, local, long distance, 800 numbers, calling cards, and conference calls.

2. FAST COSTING - Quickly processes and costs millions of calls in minutes and provides real-time alerts and exception reports on unidentified callers and high-cost users.

3. AUTOMATIC COST ALLOCATION - Chargeback costs to the appropriate individual, department, cost center. Rollup costs to spend categories across all levels of the organization.

4. BUILT-IN REPORTING - Easily report on capacity, peak usage, and analyze traffic patterns on your network.



NEXT STEPS:

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KEY BENEFITS

- » Reduce telecom costs
- » Eliminate charges associated with fraud and abuse
- » Optimize network traffic
- » Increase efficiency
- » Improve visibility and control

DELIVERY OPTIONS

HOSTED – Control your telecom expenses while we manage the software

LICENSED – Install and manage your Telesoft solution behind your firewall

MANAGED SERVICE – Let Telesoft streamline your business processes

TELESOFT SOLUTIONS

TELESOFT INVOICE MANAGEMENT

Automated invoice processing, validation, and reporting

TELESOFT MOBILITY MANAGEMENT

Automated mobile provisioning, rate plan optimization, and help desk support

TELESOFT CALL ACCOUNTING

Comprehensive usage management and cost allocation

ASSET MANAGEMENT

Streamlined ordering, provisioning, and physical inventory management

TELECOM AUDITS

Vendor contract validation, error detection, and recovery services

ABOUT TELESOFT

Trusted experts in Telecom Expense Management (TEM) software and services for over 25 years, Telesoft reduces fixed and mobile telecom spend to improve your bottom-line.

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COMPLETE USAGE MANAGEMENT

Telesoft provides a single, consolidated view of usage for fixed and wireless services, equipment, and IP data across multiple locations. Collect, process, and cost millions of calls in minutes and get valuable reporting on high-cost usage to drive down cost.

AUTOMATED COST CENTER ALLOCATION

Telesoft simplifies cost allocation with multi-level chargeback to the appropriate individual, department, cost center, or other user-defined spend categories across multiple locations. Reduce costs by making departments accountable for their telecom expenses.

TOLL FRAUD AND E911 ALERTS

Telesoft tracks and alerts on excessive idle times, call quantities, call duration, and specific numbers dials to protect your organization from toll fraud and abuse. In addition, E911 alerts allow you to pinpoint where a distress call is coming from and provide that information to emergency services.

KEY FEATURES

USAGE TRACKING - Tracks consumption on PBX, VoIP systems, and wireless users to establish visibility, accountability and cost allocations.

COST ALLOCATION - Allocates cost to the appropriate individual, department, cost center, and includes financial integration.

TOLL FRAUD ALERTS - Real-time tracking and notification of excessive idle times, unusual call volume, or specific numbers dialed during peak or off-peak hours.

E911 REPORTING - Provides detailed address and location information to rescue units to minimize risk and exposure in case of emergency on your premises.

TRAFFIC MANAGEMENT AND ACTIVITY - Tracks capacity utilization and reports on peak usage time as well as anomalies in your telecom network.

NETWORK OPTIMIZATION - Makes sure calls are routed to the lowest cost routes within the network.

FLEXIBLE, WIZARD-BASED REPORTING - Easy-to-use report wizard and customization options empower the user to create relevant reporting and provide visibility across the organization.

HR AND COST CENTER SYSTEM INTEGRATION - Adds, updates, and tracks terminated users and extensions to keep inventory, extensions, and users in synch for accurate chargeback and reporting.