

TELESOFT MOBILITY MANAGEMENT SOLUTION

Automated Mobile Provisioning, Rate Plan Optimization, and Help Desk Support

REDUCE MOBILE EXPENSES

With wireless costs growing at a rate of 30% or more each year, effective management presents a unique set of challenges and cost savings opportunities. The Telesoft Mobility Management solution reduces wireless expenses by automating provisioning, invoice management, rate plan optimization, mobility reporting, and helpdesk functions.

STREAMLINE DEVICE PROVISIONING AND ENFORCE POLICY

Telesoft's Mobility Management Solution provides a mobile provisioning portal for a unified ordering experience, regardless of the vendor. Take control of rogue telecom units by centralizing device order management and put in place a mobile policy in order to realize maximum mobile savings.

"Telesoft gives us the power to control spending, identify costs and lower our Telecom spending through improved management."

- Top Transportation Provider

HOW IT WORKS

The Telesoft Mobility Management module plugs into Telesoft's integrated management platform and is offered as a hosted, licensed, or outsourced solution.

1. EASY PROVISIONING - Easily request new or cancel existing devices and service plans, upgrade services, or replace devices from a single interface across all carriers.

2. AUTOMATED INVOICE MANAGEMENT - Automates the bill payment process from receipt to accounts payable and provides usage tracking and reporting.

3. RATE PLAN OPTIMIZATION - Continually monitors wireless plans and employee consumption patterns to optimize costs.

4. FULL HELP DESK SUPPORT - Specialized mobile help desk representatives provide end-user support from order inquiries to complex technical troubleshooting.

5. BUILT-IN REPORTING - Report on mobile usage, variances, vendor detail, trending, and more.



NEXT STEPS:

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KEY BENEFITS

- » Reduce Hard Dollar Cost
- » Get the Lowest per Minute Rate
- » Increase Efficiency
- » Improve Compliance to Corporate Mobile Policy
- » Reduce Help Desk Burden
- » Improve Visibility

DELIVERY OPTIONS

HOSTED – Control your telecom expenses while we manage the software

LICENSED – Install and manage your Telesoft solution behind your firewall

MANAGED SERVICE – Let Telesoft streamline your business processes

TELESOFT SOLUTIONS

TELESOFT INVOICE MANAGEMENT

Automated invoice processing, validation, and reporting

TELESOFT MOBILITY MANAGEMENT

Automated mobile provisioning, rate plan optimization, and help desk support

TELESOFT CALL ACCOUNTING

Comprehensive usage management and cost allocation

ASSET MANAGEMENT

Streamlined ordering, provisioning, and physical inventory management

TELECOM AUDITS

Vendor contract validation, error detection, and recovery services

ABOUT TELESOFT

Trusted experts in Telecom Expense Management (TEM) software and services for over 25 years, Telesoft reduces fixed and mobile telecom spend to improve your bottom-line.

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AUTOMATED MOBILE PROVISIONING

Enables managers and end-users to easily request new devices and service plans, upgrade services, or replace devices from a single interface across all carriers. Simplify and automate mobile provisioning, making only pre-authorized devices and services available, to save time and money.

RATE PLAN OPTIMIZATION

Continually monitors wireless plans and employee consumption patterns to optimize costs and flag opportunities to move employees to the most cost-effective plans each month. Built-in reports roll up all wireless spending from multiple accounts with each carrier to compare and negotiate the best rates.

HELP DESK SUPPORT

Provides full help desk support for your mobile end-users so you can redeploy help desk staff to higher yield initiatives. Specialized mobile help desk representatives provide end-user support from order inquiries to complex technical troubleshooting.

KEY FEATURES

PROCUREMENT PORTAL - Enables managers, coordinators, and end-users to request or cancel new devices and service plans, upgrade services, or replace devices from a single interface across all carriers.

RATE PLAN OPTIMIZATION - Manages pooled service plans and provides a three month view of usage to identify the most cost-effective plans.

HELP DESK SUPPORT - Specialized mobile help desk representatives provide end-user support from order inquiries to complex technical troubleshooting.

INVOICE MANAGEMENT - Automates the bill payment process from receipt to accounts payable - validates billing with contracts for replacement of devices, flags ringtone charges or fees for unapproved application downloads and games.

BUILT-IN REPORTING - Built-in reports for call, data, and text usage give managers greater visibility along with a customizable wizard driven reporting system.

COST ALLOCATION - Chargeback costs to the appropriate individual, department, and cost center, by user-defined spend categories across the whole organization.

HR SYSTEM INTEGRATION - Integrates with HR systems to ensure only active employees get services and terminated users' devices get reassigned, disconnected or suspended.