TELESOFT GOVERNMENT SERVICES OVERVIEW

HELPING GOVERNMENT ENTITIES OPTIMIZE TECHNOLOGY SPENDING THROUGH INTERNAL BILLING, CALL DETAIL TRACKING, ASSET WORKFLOW AND APPROVAL MANAGEMENT
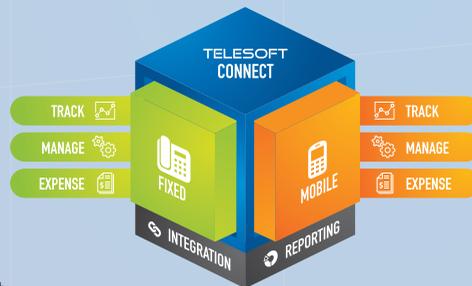
BECAUSE IT MATTERS

A strong, connected technology ecosystem is vital to organizations, both in terms of cost and capability. Now more than ever, you must choose a partner with the experience, the expertise and the results to enable the best outcomes possible to manage that ecosystem. Bringing together your people, your processes, and technology is what we do. Providing unparalleled visibility, uncovering hidden savings and empowering you to add value across your organization is how you achieve more.

Being a stable, owner-operated organization - we focus on you, the client, to deliver flexible solutions to meet your ever-changing requirements.

WHO WE ARE

Telesoft was established in 1982 to provide software solutions to help federal, state, and local governments manage fixed and mobile telecom infrastructure. As the telecom landscape evolved from traditional POTS lines to VoIP and into mobility, Telesoft remains committed to the unique needs of government agencies with innovative solutions and services that is unmatched in the industry.

As a stable, owner-operated organization - we focus on you, the client, to deliver software and services to meet your ever-changing requirements. This is where Telesoft makes the difference. We offer responsive, flexible fixed and mobile telecom management solutions and services that are built by Telesoft from the ground up, offering superior integration, visibility, and performance. These solutions and services are built on our fully integrated Purpose-Driven Platform to form Telesoft Connect, helping organizations manage fixed and mobile telecommunication, IT inventory, assets, usage, and expenses through a single interface.

WHAT WE OFFER

Chargeback and Internal Billing
Allocate charges to the appropriate individual, department, cost center, and includes financial integration. Generate internal billing documents via our report portal and distribute via email.

Call Detail Reporting, Toll Fraud, E911
Log usage from PBX and VoIP systems, including local, long distance, 800-numbers, authorization codes, and conference calls. Real-time tracking and notification of excessive idle times, unusual call volume, or specific numbers dialed during peak or off-peak hours.

Work flow and Provisioning
Automate the entire work order process—from order to completion—through an easy-to-use, web-based interface and automated work flow emails.

Telecom Expense Management
Manage vendor billing and validate expenses for fixed and mobile telecommunications while automating cost allocation and vendor payment activities.

TELESOFT BY THE NUMBERS

35+ years experience as owner-operated industry pioneer in fixed and mobile telecom management

25+ federal, state, and local government clients managing agencies for internal billing, infrastructure, work flow management, and expense management

95% customer retention rate

TELESOFT
Reach out for more information

1.800.456.6061
WWW.TELESOFT.COM

FOR CLIENTS LIKE YOU

Cities	Counties	States
City of Houston	Riverside (CO)	Arizona
City of Baltimore	Oakland (MN)	Idaho
City of Long Beach	Arlington (TX)	Wyoming
City of Milwaukee	San Mateo (CA)	Minnesota
City of Chattanoga	Placer (CA)	Virginia
And many more...	And many more...	And many more...

TELESOFT
PURPOSE−DRIVEN SOLUTIONS FOR PROVEN RESULTS